



arena
minding your business

Managing
Security & Monitoring
Technology

Making the most of your investment

Security, or intrusion protection, is not an option for most businesses – it's a requirement mandated by insurance companies.

Our function is to protect areas or items of high value, starting at the perimeter and working into the most critical areas of your business. For some, this could be the server room, for others the stock room.

Monitoring expensive and potentially hazardous equipment and machinery, and the conduct and safety of the staff that operate them, is an absolute necessity in certain key industries, such as forestry and timber processing. The well being of both worker and machine is equally essential for the on-going viability and success of the business. Lose one, for whatever reason, and your business may grind to a halt.

Whatever or whomever is of value to your business, ARENA Systems will identify it and protect it.

“Every business faces
unique challenges, they
are like fingerprints”

Its not all about the burglar

If it can be seen or measured, we can monitor it. If it can be monitored, we can control it. If we can control it, we can help your business become safer, more secure, and ultimately, more efficient.

This includes lighting, heating, doors and aircon – all of which can be operated remotely, or by a timer, or by motion or sensor control systems, thus saving your business – and the environment – countless amounts of energy.

We can even put cameras or monitoring devices within essential machinery to check it is functioning correctly and efficiently, and also monitor for wear and tear, thus saving on downtime or, in some cases, preventing catastrophic failure.

ARENA Systems has the capability to install equipment that can control whole buildings or campuses, right down to individual workstations and specific pieces of equipment.

Clarity and certainty

Insurance companies are becoming more conscious of the need for regular servicing of security systems to ensure functionality. Owners of buildings are now required to produce compliance certification for high-risk entry/exit doors for Building Warrant of Fitness for Councils around the country.

Aging components and technology, updates of software, compatibility of old with new becomes confusing and frustrating when this is not a core part of your business ... ***“I just need this to be working”***

After an initial survey of all your systems; Access Control, Intruder Alarm, Smoke Alarm, CCTV and any other automated system, we provide a report of the functionality and a maintenance program that will work in with your business cashflow

Our intention is to give you a clear idea of the age of components, their expected life span and replacement expectation. We will also provide certification of completed scheduled maintenance for your insurance company and if we are monitoring your site, we will be able to give you a report (on request) of low-level faults occurring on your site.

Choice can be confusing

The Security industry in New Zealand is an unregulated and diverse market; from a single person operation out of the back of a van to International and Corporate companies with large and expensive corporate structures.

ARENA Systems is an independent and privately owned company that comprises a highly skilled team of analysts and system installers that have been delivering innovative and effective security solutions to New Zealand businesses since 2002.

Key to the continued success of ARENA Systems, in this dynamic, high-tech environment, is the knowledge and expertise of Dave Kuypers and his team. Dave has over 25 years of hands-on experience, he has grown alongside New Zealand's security industry to become one of its leading experts, and a prominent advisor on bespoke security systems.

Dave is also a Certified Protection Professional (CPP) – considered the 'gold standard' certification for security management professionals.

All team members hold Security Guards licences issued by the Government Department of Internal Affairs and all employees are Police checked as part of the vetting process.

Initial Survey of Security & Monitoring Systems

Initial review and report

To get clarity of your whole system, we will take the following steps:

- ✓ An initial inspection of your system will be completed as a whole system
- ✓ A report will be presented of the age and technological expectation of replacement for budgeting purposes
- ✓ Within that report there will be an initial repair report of components not currently working effectively
- ✓ Recommendations of initial upgrades and/or ways to optimize the current system
- ✓ Recommendations on how current technology may be considered to automate business systems and processes not currently covered

Just some of the areas of our expertise

These are just some of the areas in a business we can manage through a security system

- ✓ Access Control
- ✓ Digital IP Cameras (CCTV)
- ✓ Intruder Alarm
- ✓ Smoke Alarms
- ✓ Automated Gates
- ✓ Monitoring security systems
- ✓ Monitoring of infrastructure; air conditioning, critical assets etc
- ✓ Remote monitoring of site through camera system
- ✓ IQP and Building WOF compliance

And how we make them work

Access Control

- ✓ Design, specify, install and configure a system specific to the client, with on site Management Software
- ✓ Supply Access Control cards, fobs and remotes
- ✓ Install cabling and locking devices
- ✓ Maintenance and supply Council compliance

CCTV

- ✓ Design and specify camera systems
- ✓ Match lighting to maximise camera functionality
- ✓ Organise network, remote access and phone apps
- ✓ Virtual guard tours

The System

Intruder Alarm

- ✓ Provide a system that prevents access to areas in the facilities
- ✓ Configure the system to operational requirements
- ✓ Configure levels of access to staffing requirements
- ✓ Set up times zones for control
- ✓ Interface smoke alarms and fire systems
- ✓ Interfacing to building systems such as lighting, air con etc
- ✓ Remote monitoring and off site management

Smoke Alarms

- ✓ Provide smoke detection to suit the environment with technologies e.g. smoke detection cameras, laser detection, photo electrics, ionisation and thermal detection
- ✓ Smoke beams to cover large areas e.g. warehouses
- ✓ Staged alarms to prevent false call outs to Fire Brigade
- ✓ Six monthly maintenance programmes and annual report on recommendations

Automated Gates

- ✓ Design and engineering
- ✓ Installation
- ✓ Interfacing with access control and other automation packages e.g. cameras (number plate recognition, phone apps)
- ✓ Six monthly Maintenance and repair

Monitoring of Security System

- ✓ Monitoring of alarm systems through GSM, Internet or UHF
- ✓ 24/7 monitoring
- ✓ Customised response program with the monitoring bureau
- ✓ Interaction with 3rd party Guarding company
- ✓ Fault reports and maintenance issues
- ✓ Phone app for real time overview

Monitoring of Infrastructure

- ✓ Monitoring of critical infrastructure items for:
 - Temperature
 - Flooding
 - Gas
 - Power fail
 - Run time (compressors)
 - Server Room

IQP and Building WOF

- ✓ Inspection
- ✓ Service Documentation
- ✓ 12A warrant for Access Control

Remote monitoring of sites through the camera system

- ✓ Remote virtual guard tours at random times to verify site security
- ✓ Verify alarm activations or incidents

The Next Step

We will sit down with you and discuss our findings and then together we build a priority list of action points.

We will look at the functionality of your system and discuss how we can add value to your business in ways that may have not be considered before.

We will then discuss a program of upgrade and replacement that can be used for your businesses budgeting purposes over the coming years.

We will discuss Scheduled Maintenance opportunities and requirements and go into depth of what is checked and how often that needs to happen, and how we will communicate that to you.

Essentially, we will partner with you to understand your business and ensure the system you have is utilized in ways that maximises your return on the investment.

“A truly collaborative approach”

“What am I getting”

- ✓ An initial survey
- ✓ A program of upgrades and replacements
- ✓ Regular (six monthly) Scheduled Maintenance
- ✓ Monitoring of your system
- ✓ Monthly report of low level faults (if monitored by us)
- ✓ BWOFF certification
- ✓ Insurance Certification of Maintenance and functionality
- ✓ Monthly payments that smooth out the cashflow

This is not a “one-box fits all” price.

*This is about partnering with you to **provide our expertise** to get the very best out of **your system**.*



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